

Protegra | Correlate

Protegra clients receive a system that optimizes administrative processes by managing information about the people they serve, the services they provide and the outcomes that work.

What is Correlate and Why Should I Care?

Correlate is a system that helps organizations efficiently maintain data and generate reports and electronic exports allowing them to save time and effort.

Correlate is an easy to use, powerful package, which manages information about people and organizations and their interrelationships. People may include members, clients, staff, volunteers and donors; organizations may include funders, employers and service providers. The system manages information on activities, services and outcomes and can easily produce meaningful reports for staff, management and funders.

Optional modules include case management, course and event management, library and resource management, employment, money, data export, training and more.

A base set of reports, and electronic exports are included. Custom reports and exports are developed as required.

Correlate Makes Managing Information Safe and Easy

Correlate is robust – it is developed and supported by a highly skilled team. With tight security built in, organizations can be confident that data will remain secure and that confidentiality and privacy are respected.

Correlate is easy to access – it is delivered over the internet so there is no software to install or maintain. A computer with a web browser is all that is required for secure access from anywhere over the internet; expensive IT and staff infrastructure are not required.

Correlate is flexible - agency administrators can modify, move or hide the fields that are tracked on each screen, and they may add extra fields where required. System security supports specified levels of access for each user. Agencies with multiple programs may track the data, case notes, outcomes, and so on, that are required for each individual program.

Correlate is affordable - monthly subscription fees are determined by the number of users and modules. The subscription includes user support and help desk, technology upgrades, backups, hosting, etc.

Correlate can meet your needs - there are some users whose requirements are met by Correlate with little or no customization; others may require the addition of some custom reports or adjustments to the base system. Groups of similar organizations can find economies by sharing the cost of common reports and customizations

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Resource Assistance for Youth

Resource Assistance for Youth (RaY) is a community based social services organization committed to helping at-risk youth and young adults find a way back from the street. RaY works to provide youth with what they need, on their own terms, to better their lives. RaY is a crucial link for street-entrenched youth to access support services.

The Challenge

RaY provides a wide range of services to youth including a very active drop-in centre, addictions counselling, and housing support. In the past information on some of this work was gathered and entered into a database, the organization was not able to capitalize on this effort as the database was not designed to produce the type of reports that the board and management needed. Internal expertise was not available to create these reports.

The Results

With the adoption of Correlate, RaY found that the system's ability to manage information on multiple programs allowed the agency to accurately record and report client and service information; this provided consistent and accurate feedback to staff, board and funders.

- Provided a stable Internet based application that removed the need for any special internal technical knowledge or infrastructure
- Provided a quick and user friendly interface to enter information
- Provided customized reports for board reporting
- Provided multiple tools (searching and reporting) for management decision making

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"With our old system, it used to be difficult for me to report on the demographics of clients RaY serves and the level of services we provide. With Correlate, my staff is able to keep current with data entry and I am able to generate reports that were especially designed to meet the needs of my Board and funders. Now I can get all the information I need, when I need it, with the click of a mouse."

- *Kelly Holmes, Executive Director*